

COMMUNITY RESOURCE LISTINGS

Call 211 for additional information

Food Stamp Offices (three locations):

North: 1601 Rutherford Lane; 512-339-8868, Mon-Fri 8:00am-5:00pm

Central: 1165 Airport Blvd; 512-929-7330, Mon-Fri 8:00am-5:00pm

South: 724 Eberhart Lane; 512-445-0022, Mon-Fri 8:00am-5:00pm

•800-777-7328 Lone Star Card Help Desk

•(800) 448-3927 Toll-free - Status of Food Stamp Application

Texas Vital Statistics Department of State Health Services

1100 West 49th Street

(888) 963-7111; Mon-Fri 8:00am-5:00pm

To request birth certificates, death certificates, and birth, death, marriage, and divorce verification letters.

Austin Health and Human Services; Travis County Health Department ; Office of Vital Records

7201 Levander Loop, Bldg C

512- 972-4784; Mon-Fri 8:00am-4:30pm (last application accepted at 4:15pm)

To request birth certificates, death certificates, and birth, death, marriage, and divorce verification letters.

Social Security Administration

1029 Camino La Costa

512-206-3700

Pays retirement, disability and survivors benefits to workers and their families and administers the Supplemental Security Income program. Also issues Social Security numbers.

Department of Public Safety Texas ID Offices (three locations):

North: 6121 North Lamar; 512-424-2076, Mon-Fri 8:00am-5:00pm, Tues 8:00am-7:00pm

Central: 1500 North Congress; 512-936-2100, Mon-Fri 8:00am-5:00pm

South: 4719 South Congress; 512-444-5241, Mon-Fri 8:00am-5:00pm, Thurs 8:00am-7:00pm

Austin Energy (City of Austin electric and utilities)

2800 Webberville Road

Mon-Fri 7:45am-4:30pm; 512-494-4900

Full service payment station.

Austin Resource Center for the Homeless (ARCH)

•ARCH provides a free mailing address that clients can use:

P.O. Box 2509 Austin, TX 78768

•ARCH also allows clients to make business related long distance phone calls during intake and referral hours: Mon 7am, Tue 8am, Wed 8am, Thu 8am, Fri 7am.

Salvation Army

Salvation Army provides a free mailing address that clients can use:

P.O. Box 1000 Austin, TX 78767

Trinity Center at St. David's

304 E. 7th Street

Trinity Center allows clients to make long distance phone calls on Fridays.

Update 4/9/09 SMR