

ARCH.

managed by FRONT STEPS



AUSTIN RESOURCE CENTER for the HOMELESS

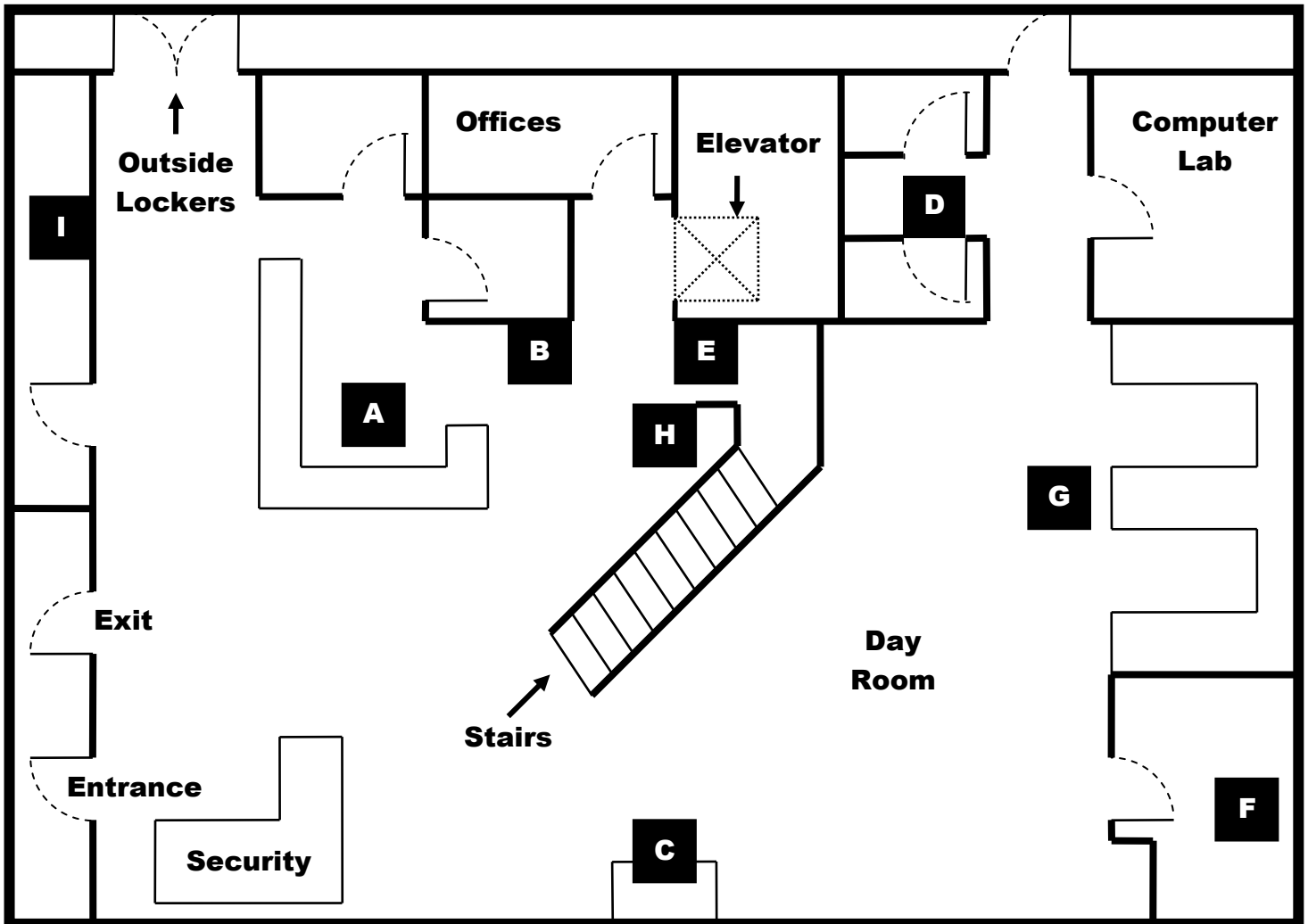
Location: 500 E. 7th St. Austin, Texas 78701

Postal: P.O. Box 2509 Austin, TX 78768

Phone: (512) 305-4100 Fax: (512) 482-0071

Weekdays 6:30am - 5:30pm Weekends 6:30am - 4pm

MEN'S OVERNIGHT SHELTER 6:00pm -- 5:30am



A. FRONT DESK

- CSS: Client Services Specialist – ARCH staff members available for questions and assistance.
- Mail Check – pick up mail, packages, checks, & meds through ARCH post office box. Photo ID required.
- Program/Services Sign-Up Sheets – many services and programs offered by ARCH and its co-located agencies have sign-up sheets here.
- Closed for clean-up: 10:45am – 11:15am.

B. RESOURCE BIN

Tons of information about service providers and programs around Austin, ranging from emergency shelter to financial assistance.

C. TELEPHONES

Local calls only, 1 call at a time, 5-minute limit.

D. RESTROOMS

Open from 3:45pm – 5:30pm after 2nd floor closes.

E. MESSAGE BOARDS

Personal (512-305-4100) and Job-related (512-305-4175) messages are posted here.

F. LAUNDRY

7am – 1pm. Sign-up at Front Desk. Soap available.

G. LOCKERS

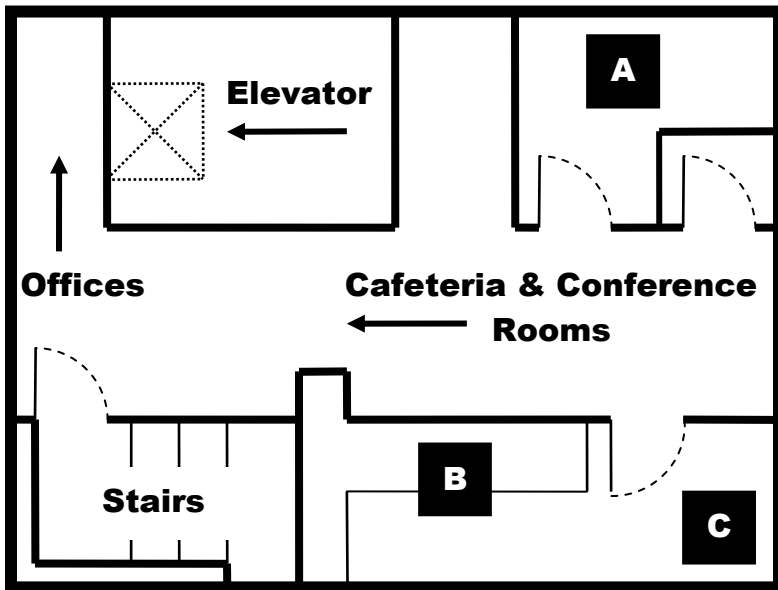
Combination locks are provided. Check for availability at Front Desk. Outside lockers accessible for 15 minutes at 7:30am, 10:30am, & 2pm.

H. PROGRAM CALENDAR

Posted next to Front Desk, listing ARCH program and service times.

I. CLINIC/MAP OFFICE

Medical Services: M-F, sign-up at 7:15am
MAP card: sign-up M-F at 1pm, also M, W, F at 8am
Patients should arrive roughly 1.5hrs before sign-up
Dental appointments made Monday mornings
Doctors & counselors available.



SECOND FLOOR

A. RESTROOMS & SHOWERS

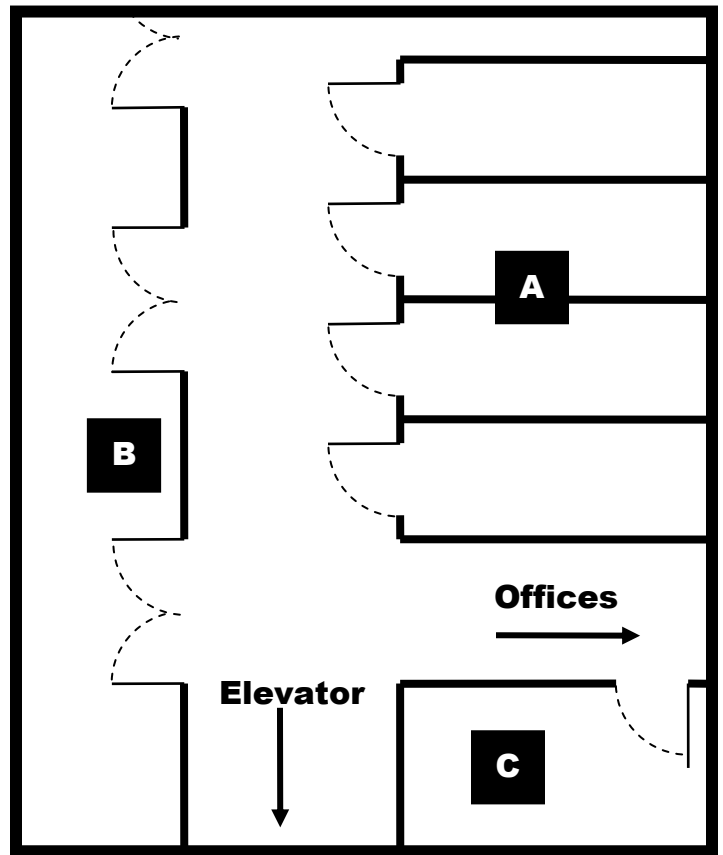
Available to men and women until 3:45pm. Must provide own towel.

B. SOAP DESK

Basic toiletries & hygiene products are available here. Razors & toothbrushes are available on Tuesdays & Thursdays. Sign-up here for day sleep at 7am.

C. ART FROM THE STREETS

No sign-up needed, open Tuesdays & Thursdays From 12pm – 3pm. Art show held in November.



THIRD FLOOR

A. DORMS Day sleep for men & women 7:00am – 2:45pm. Criteria and sign-up at 7am on the 2nd floor.

B. PATIO Open-air and covered patio, smoking permitted.

C. RESTROOMS Available only for men.

SERVICES & PROGRAMS

LEGAL AID 305-4121 Sign up at the Front Desk Thursdays at 1pm.

HOUSE THE HOMELESS 305-4100 Education & advocacy on ending homelessness.

GOODWILL 473-0819 Job orientation program.

ACCESS MHRM 305-4130 Walk-in sign-up at the Front Desk Weds and Fris, 9am – 10:30am.

FAMILY ELDERCARE (office) 450-0844 Payee & advocacy program 8:30am – 11am on Wednesdays.

MEN'S CLOTHING CLOSET Sign up Mondays 9:30am at the Front Desk.

SHOE CLOSET Mondays & Thursdays at 2:30pm when shoes available.

AUSTIN ADVOCATE NEWSPAPER 305-4123 Become a vendor and/or get your original material published.

A NEW ENTRY 305-4154 Assistance for the formerly incarcerated.

STREETS OF HOPE 305-4131 Substance abuse program Mondays/Wednesdays from 4:30pm – 6:30pm, or Mondays/Wednesdays/Thursdays from 2pm – 4pm. Must be in case management to attend.

S.T.E.P. PROGRAM Employment workshop 12:45pm – 5pm on the last Friday of every month.

ARCH TOWN HALL MEETING Address ARCH issues 9:30am Wednesdays. Sit-Down Meeting 9:30am every third Wednesday of the month.

ARCH OVERNIGHT MEN'S SHELTER Daily lottery/intake at 6pm. 175 beds/mats available.

INTAKE & REFERRAL/DISCRETIONARY

FUNDS SERVICE Mon/Tue/Thur/Fri 8am. Providing assistance with clothing vouchers, Greyhound tickets, long-distance phone calls and needs assessment with referral to outside services. ID assistance is held Tues at 9am(arrive 1.5-2hrs early)

CASE MANAGEMENT ORIENTATION/PREP CLASSES held in our cafeteria select Thursdays starting at 8am.