

## Front Steps Fact Sheet

### **Mission:**

*Front Steps, based on the belief that all people deserve the dignity of a safe place to call home, seeks to end homelessness by providing shelter, affordable housing and community education.*

### **Management:**

Helen Varty, Executive Director  
Carol Swicker, Program Director  
Robert Petersen, Shelter Director

### **Board of Directors Executive Committee:**

Jeff Lilly, President  
Rose Lancaster, Past President  
Lynn Sanders, Vice President  
Jerry Moffitt, Secretary  
Joann Benton, Treasurer  
John Nyfeler, Member at Large

### **Programs:**

Austin Resource Center for the Homeless (ARCH) Day Center – basic need services  
ARCH Overnight Shelter – emergency overnight shelter  
Intake and Referral – information and referral to community services  
Case Management – support and resources for overnight shelter residence  
Hands Up to Housing – security deposit loans for permanent housing  
Emergency Motel Voucher – three-day respite in local motels for homeless too ill for shelter  
Cold Weather Shelter – emergency shelter for below freezing nights  
Discretionary Funds – grants to remove barriers to employment and housing  
Identification Program – help with obtaining vital documents  
Support and Training Employment Program (STEP) – workshops to enhance job obtaining skills  
Garden Terrace Residences – permanent supportive housing for people who are homeless, low income, or disabled

### **Milestones in 2003:**

ARCH Day Center provided services to 4,087 unduplicated clients.  
ID Program provided funding for 415 individuals to obtain ID cards and birth certificates.  
Sack Lunch Program provided approximately 12,304 lunches.  
Clothing Closet provided clothing to 1,682 men and 278 women (not unduplicated).  
Client Discretionary Funds provided 185 grants with an average grant amount of \$28.  
STEP trained 98 clients on computer use, Internet access, resume writing, job search, interviews.  
ARCH Overnight provided 73 homeless single adult males with a safe, clean place to sleep.  
ARCH Overnight provided shelter to 1,258 unduplicated individuals; over 26,000 shelter nights.  
ARCH Overnight Case Management served 286 residents.  
Cold Weather Shelter opened 26 times, providing 1,693 shelter nights.  
Emergency Motel Voucher Program provided 468 shelter nights for 32 households.  
Garden Terrace Residences opened, providing 85 furnished efficiency apartment units.  
Hands Up to Housing provided loans to 39 family households and 40 single households.